



HAVE ALL THE ANSWERS BEFORE YOU ANSWER

Instant, Easy Access to Dentrix Patient Data with Every Phone Call



Improve Patient Satisfaction and Generate More Revenue through Dentrix

Imagine the phone rings, and before you even answer it, the patient's Dentrix information is instantly displayed on your screen. Access to appointments, treatments, prescriptions and balances for the whole family are right at your fingertips. That's OfficeSuite Dental™, the only personalized patient dashboard and phone system that fully integrates with Dentrix G5. Combining these powerful tools allows your team to work more efficiently, be more profitable and provide a more positive customer experience.

Create a More Profitable, Productive Practice



Provide Faster, More Personalized Service

Get patient calls to the right person every time with included auto attendants and advanced call flow options.



Add New Staff in Minutes

Set up a new staff member in minutes without having to call your phone vendor or pay anything.



Absolutely Everything You Need is Included

Unlike other systems, OfficeSuite® includes high quality, easy-to-use IP phones as well as system upgrades and hardware maintenance.



Improve Your Ability to Collect Balances

Make it faster and easier for your staff to collect patient balances and settle accounts on routine calls.



Connect with Patients Anytime, Anywhere

You can use the system from anywhere there is an Internet connection from virtually any device.



Get the Latest Technology Without Lifting a Finger

OfficeSuite® is future proof. You continually get access to new features and the latest phones and accessories without new capital.

All of the features you need for less than you are paying now!

Get an award-winning cloud-based communication solution with advanced features, easy-to-use phones, unlimited calling and hardware maintenance, all for one low monthly fee.

- ▶ Complete unified phone system including 100's of features
- ▶ Unlimited local and long distance calling
- ▶ Send and receive faxes online
- ▶ Meet face-to-face with HD video, audio and web conferencing
- ▶ Works across multiple site locations
- ▶ Easily make changes to your system online from anywhere
- ▶ No capital investment for new equipment
- ▶ No maintenance contracts
- ▶ No additional IT resources



No CapEx

“I absolutely would recommend OfficeSuite Dental™ to any office, especially those that use Dentrix, because it has saved us so much time and effort in some of the easiest ways, I only wish that I would have known that this product was available sooner.”

Katrina Vickers
David R. Brown D.D.S.

Make the Most Out of Every Call with the Patient Dashboard

Detailed Patient Information at Your Fingertips

The instant a patient calls, a pop-up window displays:



Patient Details:

- Name, photo, age and date of birth
- Contact phone numbers and address



Patient Family Details:

- Name, age, relation to patient and next appointment



Patient Appointment Details:

- Last and next appointment's date and time
- Next appointment reason and length



Patient Balance Details:

- Current balance, payment history and outstanding balance for insurance



Instant Patient Alerts

- Missed appointments, medical alerts and prescription history

“OfficeSuite® Phone ties right into Dentrrix so that when a patient calls into the office, their information is instantly displayed on the screen so we can see their name, age, records and appointment history before our staff even answers the phone. It's really convenient and we love that.”

Dr. Rebecca Lauck D.D.S.,
Blue Stone Dental

One-Click-Click Access to Dentrrix G5

With a single click, access and update your patient's appointments, family file, contact information, charts, prescriptions and ledger.

- ▶ Make journal entries right from OfficeSuite Dental™ that automatically saves to your patients records in Dentrrix.

Fast Patient Look-Up and Click-to-Call

Search for patients' Dentrrix records and call them with one click – all from within the pop-up window.

- ▶ Call by clicking the phone number in the pop-up window. Your desk phone will ring – answer it, and the call is connected.



*Screenshots for demonstration purposes

High-Quality Phones and Accessories

OfficeSuite® includes easy-to-use IP phones and powerful accessories that meet the needs of all your employees.



Color Touch Screen LCD Phone

- The ultimate productivity tool for any executive or manager
- Bright, easy-to-read 7-inch color LCD touch screen
- 48 self-labeling keys for one-touch access to powerful applications



48-Key, 24-Key and 16-Key LCD Phones

- The perfect phone for a wide range of staff available in 48, 24, or 16 keys
- Self-labeling backlit LCD screen immediately updates the programmable keys
- Completely customizable and designed for flexible, fast access to enterprise-class features



Slim Phone

- The ideal phone for small spaces
- Cost-effective entry-level display phone
- A fully programmable phone for any location



Conference Phone

- High quality Conference Phone for mid-sized rooms
- Polycom Acoustic Clarity technology reduces feedback from mobile devices
- Superior sound quality and range – optional expansion microphones

All OfficeSuite® LCD Phones offer:

- 3 soft keys
- 8 function keys for instant feature access
- Self-labeling keys
- Park and page
- Built-in intercom
- Hands-free speakerphone
- Integrated Ethernet switch
- Voicemail indicator light

Advanced Capabilities:

OfficeSuite® is compatible with existing systems, such as:

- Fax machines
- Entry control systems
- Overhead paging systems
- Gigabit Ethernet is available

100's of Features You Need, Now and in the Future

Hot Desking

Make and receive calls and use all of your features from any phone

Auto Attendant

Get unlimited auto attendants at no extra cost and ensure patients are greeted professionally every single time

Voicemail

Get notifications and listen to voicemail messages from any phone, online or in e-mail

Built-in Intercom

Page co-workers, even across multiple sites, for fast, hands-free communication

Call Coverage

Direct incoming calls to any phone and change locations anytime online

Call Center Tools

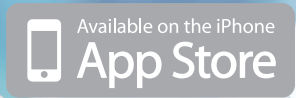
Optimize patient conversations and improve staff productivity by monitoring, evaluating and recording incoming calls

Mobile Twinning

Have all incoming calls ring your desk and mobile phone simultaneously so you never miss a call

Mobile Ready

Make updates and changes right from your tablet or smartphone



Softphones for PCs and Smartphones

Go Mobile! Make calls and manage the system from your mobile device or computer.

- ▶ Works on Windows PCs and laptops and virtually any Apple® or Android™ smartphone or tablet.
- ▶ Works with Bluetooth headsets for hands-free comfort.
- ▶ Completely integrate your mobile phone contacts with the Mobile Softphone and your Microsoft Outlook contacts with the PC Softphone.
- ▶ Switch between your office and mobile phone number and your outgoing caller ID will remain your OfficeSuite® number.
- ▶ Use OfficeSuite® minutes rather than expensive cell phone minutes – perfect for international calls.
- ▶ Make changes to the system with our mobile-optimized website.

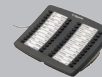
Powerful Accessories



Wireless DECT Headset
The ultimate in hands-free comfort and flexibility. 300 feet range!



Wireless DECT Handset
Move around the office without missing calls. 300 foot range!



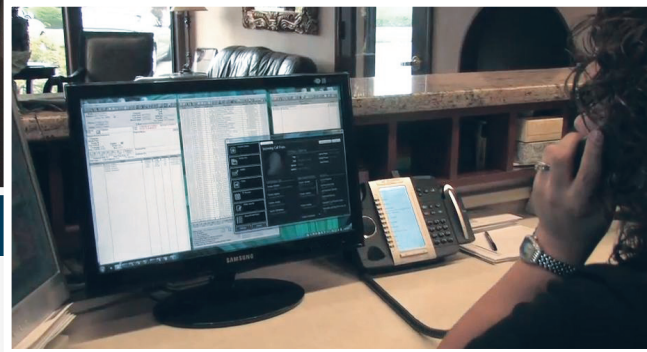
Programmable Key Modules (Sidecar)
Manage multiple lines by adding up to 96 extra buttons! Ideal for receptionists.



PoE (Power over Ethernet) Switches from Cisco®
Put phones anywhere, even places where you don't have an electrical outlet. We offer PoE switches ranging from 8 to 48 ports.

“OfficeSuite Dental™ helps improve our patient care. It’s easy to use and it’s helping us grow our practice.”

Katrina Vickers
David R. Brown D.D.S.



“Now we can manage everything ourselves, which is such a huge benefit compared to the other systems we’ve had. I would definitely recommend Broadview and OfficeSuite® Phone to others, especially any other dental practice that uses Dentrix.”

Dr. Rebecca Lauck D.D.S.,
Blue Stone Dental

“The benefits of the OfficeSuite Dental™ phone system are greatly helpful in running our practice. Not only the phone features, but the Dentrix integration, we love how everything is set up.”

Dr. Rebecca Lauck D.D.S.,
Blue Stone Dental



Broadview Networks – The Trusted Business Technology Leader

Leading The Way In Innovation

Broadview At A Glance

Broadview Networks' all-encompassing approach allows companies to concentrate on running their business, not their IT environment or communications infrastructure.

Every day, nearly 200,000 business people nationwide rely on our award-winning, cloud-based phone system called OfficeSuite®.

- ▶ Helping Businesses stay connected since 1996
- ▶ Approximately \$300 million in annual revenue
- ▶ Listed in the Gartner Magic Quadrant for Unified Communications as a Service
- ▶ Approximately 1,000 employees and associates
- ▶ Patented cloud-based phone system



“I just couldn't be more pleased with the customer service at Broadview. It has been unsurpassable.”

Katrina Vickers
David R. Brown D.D.S.

Consistently Recognized for Innovation, Service and Industry-Leading Customer Support



Recognized as a **Unified Communications leader** by Gartner in the 2013 Magic Quadrant.



Ranked by Infonetics Research as a **Top 10 VoIP and UC Services Provider**.



Ranked as the **#1 Customer Service Department** in 2014.



Received the 2014 **Customer Service Achievement of the Year** award from Silicon Valley Communications.



Received the 2014 **Product of the Year** award from Internet Telephony.



Named **Top Technology Innovator** by InformationWeek.

The Broadview Difference

Broadview is unlike other providers. We seamlessly blend next-generation technologies, including cloud-based solutions that do not require any capital investment, with traditional facility-based services to enhance productivity without sacrificing quality or facility-based performance.

- ▶ Complete IT solutions portfolio
- ▶ 100% focus on businesses
- ▶ No CapEx business solutions
- ▶ Award-winning customer service that has consistently beaten the industry benchmark
- ▶ Operational support and billing excellence
- ▶ Dedicated project managers



For more information about Broadview OfficeSuite Dental™ and phone solutions for dental practices, contact your Henry Schein representative, or Henry Schein TechCentral.

Call 866.775.7420 or visit www.HenryScheinTechCentral.com